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# The Fine Print

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**NOTE: This applies to raft and canoe trips.**

**Please call for cancellation policies for other services.**

**RESERVATIONS:** There are occasions when walk-in trips can be scheduled, but it is rare for all the necessary equipment and personnel to be available on such short notice. Reservations are strongly encouraged to allow you to schedule the trip that you want. The more time prior to the trip that you make a reservation, the more options you have for trip dates and times. Reservations require a 50% non-refundable deposit (internet or fax access required.) Full amount is due one week before the reservation date. To make a reservation, select the date and trip and call 1-800-541-RAFT (7238). All reservations are tentative until the 50% deposit is received

**Cancellation Policy:** 30 days or more before trip date: Full refund minus a 10% processing fee. Payment is due in full one week before the trip date. One week or more before trip date: 50% non-refundable deposit. If the reservation is paid in full, the full payment can be applied toward another reservation within one year of the original reservation date, or refund the balance. 72 hours or more before the trip date: If the reservation is paid in full, the full payment can be applied toward another reservation by the end of the calendar year. Less than 72 hours before the trip date: All payments are non-refundable. We run trips rain or shine (you get wet anyway!!). We reserve the right to transfer the trip to another river or section of river in extreme high or low water conditions. Intoxicated persons will not be allowed on the river and will forfeit their deposit.

**Liability:** Paddle sports have inherent risks for which you must sign a waiver of liability. In addition, minors (under 18), must have a parent or guardian sign an indemnity clause.

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## Credit Card Authorization

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Name (as shown on card) \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_ Zip \_\_\_\_\_  
Phone number (day) \_\_\_\_\_ (evening) \_\_\_\_\_  
Circle one: VISA MC Discover  
Credit Card Number \_\_\_\_\_  
Expiration Date \_\_\_\_\_ Charge Amount \_\_\_\_\_

I have read and understand the section entitled 'The Fine Print' and accept the conditions for refund and cancellation as described in said section. I also hereby authorize Sheltopee Trace Adventure Resort to charge the above amount to my credit card account.

Authorizing Signature \_\_\_\_\_

Name of Reservation: (if different from above) \_\_\_\_\_  
Trip Type (Circle one): Raft Canoe Shuttle Other:\_\_\_\_ Trip Date \_\_\_\_\_  
Number of Adults \_\_\_\_\_ Number of Children (12 & under) \_\_\_\_\_  
Email address (for electronic confirmation): \_\_\_\_\_